

TOM PHAM

teepham16@gmail.com | (714) 837-4721 | www.linkedin.com/in/tom-pham98/ | Portfolio: www.tpham16.github.io/ | Orange County, CA

OBJECTIVE

Detail-oriented professional with 2+ years of experience in medical sciences. Seeking opportunities to apply my analytical skills and problem-solving abilities to contribute to organizations in various industries, helping them make data-informed decisions and drive success.

EDUCATION

The Knowledge House

Data Science Fellow

Remote

July 2022 – Sept 2023

- Enhanced skill set in programming, data cleaning, analysis, modeling, visualization, and managing large data sets using Python, and SQL through training under a project-based, data science curriculum with 400+ hours of technical instruction and professional development.

University of California, Irvine, School of Biological Sciences, Irvine, CA

B.S., in Biological Sciences

June 2020

- Activities: Delta Epsilon Mu, CampMed, Vietnamese Student Association, UCI Medical Center Volunteer, Gio Nam Mua Lan Southern Wind Lion Dance Team

TECHNICAL SKILLS

Languages: Python, SQL

Tools: Tableau, Excel, VSCode, GitHub

Certifications: DP-900

RELEVANT PROJECTS

[Social Media Engagement Analytics Dashboard](#)

- Collaborated in a three-person sprint-based team to conduct comprehensive data collection, processing, and analysis of social media engagement data from Instagram, Twitter, and YouTube for *The Knowledge House* using **Python** and **Pandas**.
- Designed an interactive Tableau dashboard, enabling the visualization and summary of key findings, such as peak engagement times, effective content strategies, and audience demographics. This contribution enhanced the team's strategic decision-making capabilities.

[Data Analyst Job Market Analysis](#)

- Cleaned and prepped data using **SQL**, **SQLAlchemy**, and **Pandas**, analyzing 11,000 job postings to reveal key trends in the job market.
- Identified in-demand skills, top hiring locations, and salary variations for both remote and non-remote positions, providing valuable insights for strategic decision-making.

WORK EXPERIENCE

AmbuServe/Shoreline Ambulance

Emergency Medical Technician (EMT) Attendant/Ambulance Driver

Gardena/Orange, CA

Oct 2020 – June 2023

- Delivered compassionate patient care and thorough evaluations in high-pressure pre-hospital settings, averaging 7-8 daily calls during 24-hour shifts, prioritizing well-being and safety in critical situations.

RiteAid

Pharmacy Technician

Corona Del Mar, CA

Jan 2019 - Aug 2020

- Managed an average of 50+ patient phone inquiries daily, providing efficient and empathetic customer service.
- Demonstrated attention to detail by accurately processing and filling prescription information and medication orders within the pharmacy software system, ensuring the highest level of service for customers.

ACTIVITIES

LA Tech Business Academy Scholar, Los Angeles, CA

Aug 2023 – Present

- Currently enrolled in an immersive career development program, which includes 160 hours of classes and assignments about marketing, sales, product management, entrepreneurship, and the tech industry.
- Engaging in work sessions, fireside chats, and mentorship opportunities with guest speakers from leading tech companies such as Waymo, Fika Ventures, Roblox, and DeepMind.